

Integrity

Coming soon! Integrity upgrades to Cortellis Drug Discovery Intelligence

We will soon be upgrading your Integrity users to a new, enhanced version of Integrity. This document provides guidance on your organization's upgrade to Cortellis Drug Discovery Intelligence.

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Value-add of Cortellis Drug Discovery Intelligence

A fast, intuitive, cloud-based platform that allows you to interrogate drug-based scientific data all in one space, Cortellis Drug Discovery Intelligence combines the trusted, manually curated content of Integrity with enhanced performance, functionality and content granularity to improve the efficiency and accuracy of your analysis.

Starting your upgrade

The upgrade process will include a period of dual access to both Integrity and Cortellis Drug Discovery Intelligence for your users for up to 12 months starting in January 2020. Our goal will be to ensure that your users are regularly using Cortellis Drug Discovery Intelligence in advance of your next annual subscription period.

Your Account Manager will be in touch to discuss proposed dates and timelines for your upgrade. Our aim is to make your upgrade experience as seamless as possible by working closely with you to provide training and support to meet your organization's needs.

Communication plan

Your Account Manager will work with you to establish an internal communication plan for the upgrade. We can provide customized emails to support the communication of key milestones and training dates and to encourage adoption by your end users. You will also be able to download upgrade materials from the Upgrade Center that will be available throughout the dual-access period.

Identifying users

A list of currently registered Integrity users for your organization will be provided for you to confirm employee status ahead of the scheduled start of the dual-access period.

Accessing Cortellis Drug Discovery Intelligence

All users will be provided with complete log-in instructions for Cortellis Drug Discovery Intelligence once the dual-access period begins. There will be a link to Cortellis Drug Discovery Intelligence inside Integrity to facilitate access to the new product and foster awareness.

Customized training for your organization

Your Account Manager will also work with you to establish a training plan for your organization, including customized training as needed. E-learning materials will be available inside Cortellis Drug Discovery Intelligence along with links to public training sessions. We're excited to announce that in-product guided tours and context-sensitive help will also be available inside Cortellis Drug Discovery Intelligence to support your users.

Alerts

Your users' "Keep Me Posted" and "Controlled Vocabulary" alerts will be moved from Integrity to Cortellis Drug Discovery Intelligence at a mutually agreed date during your upgrade period. Given the new search engine deployed in Cortellis Drug Discovery Intelligence, it will not be possible to automatically move "Saved Query" alerts to the new product. However, our expert Customer Service team will be available to provide personalized and individual attention to users to help them re-create those alerts in Cortellis Drug Discovery Intelligence.

Keeping up-to-date on the latest Cortellis Drug Discovery Intelligence developments

We have a clear roadmap to add new content, functionality, analytics and visualizations to Cortellis Drug Discovery Intelligence going forward. This information will be available in the Upgrade Center that will be available to support you with CDDI rollout at your organization. Your users will also be kept up-to-date on the latest tips and tricks, training information and events via notifications within Cortellis Drug Discovery Intelligence.

Questions

Additional information about Cortellis Drug Discovery Intelligence and your upgrade will be provided in the coming months. In the meantime, please contact your Account Manager or the [CDDI upgrade team](#) with any questions about Cortellis Drug Discovery Intelligence or your upgrade.